WORKERS support WORKER throughout modelling execution optimization.

Situation 1:
- business goal SERVICE OPTIMISATION and RECIPIENT CLOSE TO CUSTOMER
- fetch from customer
- transport to transfer depot
- collective delivery
- deliver to recipient
- direct transport to recipient

Situation 2:
- business goal COST OPTIMIZATION and COST OF DIRECT DELIVERY less than collective delivery
- fetch from customer
- direct transport to recipient

How to integratively model situation-aware business processes?

How to identify and exploit situations to thoroughly optimize business processes?

How to gain awareness about current and future situations to optimally execute business processes?

GOAL | supported by WORKER, WORKER, WORKER through SITUATION | supported by automated situation assessment | supported by workflow optimisation

SITUATIONS | PROCESSES | WORKFLOWS | OPTIMIZED

modelling | execution | configuration parameters

self-learning | continuous adaptation

intelligent execution | semi-automatic decisions

Funding: BMVIT FIT-IT Basisprogramm [830505]
Duration: 2011/JAN - 2011/DEC
Partners: Prologics, team, Österreichische Kontrollbank, RailCargo